

**ORDER SHEET**

**WEST BENGAL HOUSING INDUSTRY REGULATORY AUTHORITY**

**Complaint No.COM-000287**

**Chandra Prakash Mishra .....Complainant**

**AND**

**Riverbank Developers Pvt. Ltd.....Respondent**

Sl. Number and date of order	Order and signature of Officer	Note of action taken on order
2 ----- 12.04.2021	<p>Complainant is present in the online hearing.</p> <p>Ld. Advocate Shri Prithwish Roy Choudhury, representing the Respondent is also present in the online hearing.</p> <p>Heard both the parties in detail.</p> <p>Complainant submitted that his loan account is already cleared and closed in the year 2018 and he has sent the related documents to the Respondent. Ld. Advocate of the Respondent submitted that they have not received loan clearance documents and requested the complainant to provide the documents immediately so that the Respondent can start the refund process.</p> <p>After hearing both the parties, Complainant is directed to send the loan clearance documents alongwith a forwarding letter to the Authority as well as to the Respondent, by speed post and also by email, within 3 days from today.</p> <p>Respondent is directed to submit his Written Response containing refund</p>	

schedule, specifically mentioning the date and amount of refund to be made by the Respondent in each installment, within 2 weeks from the date of receipt of loan clearance documents from the Complainant and send it to the Authority and also to the Complainant, by speed post and also by email.

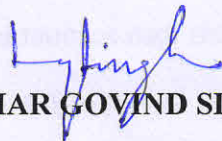
Fix 04.05.2021 for further hearing and order.



**(SANDIPAN MUKHERJEE)**

Chairperson

West Bengal Housing Industry Regulatory Authority



**(HAR GOVIND SINGH)**

Member

West Bengal Housing Industry  
Regulatory Authority